

# SGS QUALITY SYSTEM AUDIT

Product quality and safety are key priorities for consumers. Any failure of product quality will result in complaints and even product recalls. To ensure customers are satisfied with products, every production site needs a reliable quality control system.

A Quality System Audit is a documented independent evaluation and review of the quality system. This audit is performed on a periodic basis in accordance with written procedures. The objective is to verify, by examination and evaluation of objective evidence, the actual degree of compliance with those elements of the quality system under review, systematically evaluating every process in the production plants and analysing the strengths and weaknesses in the manufacturing system. Regardless of how well a quality system is planned, monitoring of the system is required if the quality system programme is to be effective in ensuring that finished products meet specifications. The audit result is documented in a detailed report, and indicates to manufacturers whether there is any room for improvement in the production system.

The audit is conducted by experienced auditors, who evaluate the factory's management system according to criteria comparable to other management system standards, including ISO9001.

## BENEFITS

- A quality audit detects quality system defects. Isolation of unsatisfactory trends and correction of factors that cause defective products prevents product non-conformance;
- A consistent quality system is established with appropriate documentation control;

- This can result in cost savings by identifying and correcting problem areas;
- The processes used ensure customer requirements are fully understood by the personnel concerned and products are manufactured according to customers' specifications;
- Materials and products are properly handled and protected;
- Internal control is assessed for adequacy.

To provide you with a full factory profile of your potential manufacturer, the audit covers these elements:

- A. General Condition
- B. Management Responsibility
- C. Resources Management
- D. Product Realisation
- E. Measurement analysis and Improvement
- F. Industry Module

Following a quality system audit, we address the non-conformance by issuing corrective action plans, explaining to the factory management team the required improvement actions, and generating a timetable for completion of the corrective actions.

## SGS SERVICES

### 1. GAP ANALYSIS

- Conduct a Gap Analysis of a supplier to identify any discrepancies between their systems and the common quality system requirements, and define any action points.

### 2. FULL-SCOPE QUALITY SYSTEM AUDIT

- Comprehensive quality system audit with the reference to ISO 9001 quality standard, or according to Buyers' specific audit protocol.

### 3. FOLLOW-UP AUDIT

- The audit focuses on findings identified in the previous audit. The purpose is to verify the effectiveness of the implemented corrective actions.
- If possible, a desktop audit can be arranged instead of a non-site audit if the findings can be verified through document review.

### 4. TRAINING SERVICE

- Course content focusing on core audit elements on quality system audit.
- Tailored course contents to include examples and scenarios that are relevant to specific industries.

## CONTACT US

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# SGS质量体系审核

产品质量和安全一直是备受关注的问题。可靠的质量可以留住顾客。然而，要确保所有产品在各个方面，如功能、安全和外观等，都令人满意却比较困难。任何产品质量问题都有可能导致客户的投诉甚至产品的召回。为了确保顾客对产品的质量满意，对于每个生产厂家来说，建立一套完善的质量管控体系就变得尤为重要。

质量体系审核是独立的，并以文件化形式对质量体系进行评估与审查。审核要有计划的按照所形成的文件要求执行，通过对客观证据的评估、质量体系各个要素的符合性检查，系统评估每个生产工序，分析生产系统的优劣势。为使质量体系持续有效运行，确保产品质量符合规格，系统的监督审核也是有必要的。

审核结果将呈现在最终的审核报告中，我们还可以帮助供应商确定是否还有改进的空间，为供应商提出建设性的改善建议。

质量体系审核将由SGS资深审核员按照与ISO9001相当的标准来执行。

## 质量体系审核的益处

- 质量审核可以发现质量体系的漏洞，通过纠正措施的执行来确保消除不合格和防止类似事件发生；
- 是否具有有一套健全完善的质量管理体系，并有相关文件规定；
- 把控风险，节约成本；
- 是否具备相应的流程以确保相关人员完全了解顾客的要求，并按照顾客的规定来生产产品；
- 产品和材料是否得以妥当处理和保存；
- 是否有足够的内部控制；

为了给您提供一份全面的工厂质量管理体系评估报告，我们的审核将涵盖以下内容。

- A. 概况
- B. 管理职责
- C. 资源管理
- D. 产品实现
- E. 措施、分析和改进
- F. 行业模块

现场审核完成后，我们将针对审核发现的不符合点提出改善措施，并向工厂说明需要进行改进的方面，帮助工厂制定完成各项改善措施所需的时间表。

## SGS的服务

### 1. 差距分析

- 对供应商现状进行差距分析，快速全面地找出供应商现状与通用质量体系之间的差距，并提供初步的改善方案。

### 2. 初次审核

- 参考ISO9001标准或依据客户指定的标准对供应商的实际情况进行核查。

### 3. 跟进审核

- 跟进审核主要关注之前审核中的发现点，目的是检查实施改善措施的效果。
- 如有可能，在发现点可以通过文件审查来核实的情况下，文件审核可以代替现场审核。

### 4. 培训服务

- 有关质量体系审核主要内容的培训课程。
- 针对特定行业量身定制的包含场景和实例的课程。

## 为什么选择SGS

- SGS是全球领先的检验、鉴定、测试和认证机构，已经连续四年名列“最受信赖的认证机构”首位。
- SGS有着丰富的经验，依照第三方和客户提出的具体要求进行过数以万计的专业审核。
- SGS有着庞大的审核员网络，这些审核员都受过高等教育和专业培训，在相关行业有着具体的经验，同时熟知本地特点和规范。
- SGS为企业提供免费建议性的改善措施，可以采纳和实施企业现有的审核计划，也可以针对企业的业务需要建立一个新的有针对性的审核计划。

## 联系我们

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WHEN YOU NEED TO BE SURE

SGS